Ursula Whiteside, PhD

Chief Executive Officer NowMattersNow.org



Exploring Care System Solutions





Two Themes

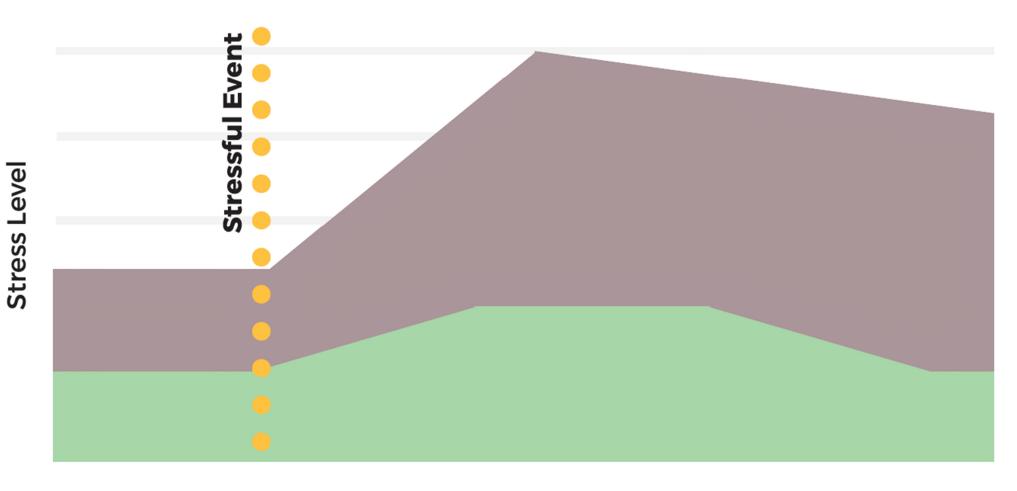
- 1. Healthcare providers feel powerless to help
- 2. Suicidal people find simple things helpful



Language Matters Choosing Compassionate & Accurate Language

Died of/by Suicide vs Committed Suicide
Suicide vs Successful Attempt
Suicide Attempt vs Unsuccessful Attempt
Describe Behavior vs Manipulative/Attention Seeking
Describe Behavior vs Suicidal Gesture/Cry for Help
Diagnosed with vs they're Borderline/Schizophrenic
Working with vs Dealing with Suicidal Patients

Linehan's Stress Model



Time

"I didn't wake up in the morning and think that I was going to kill

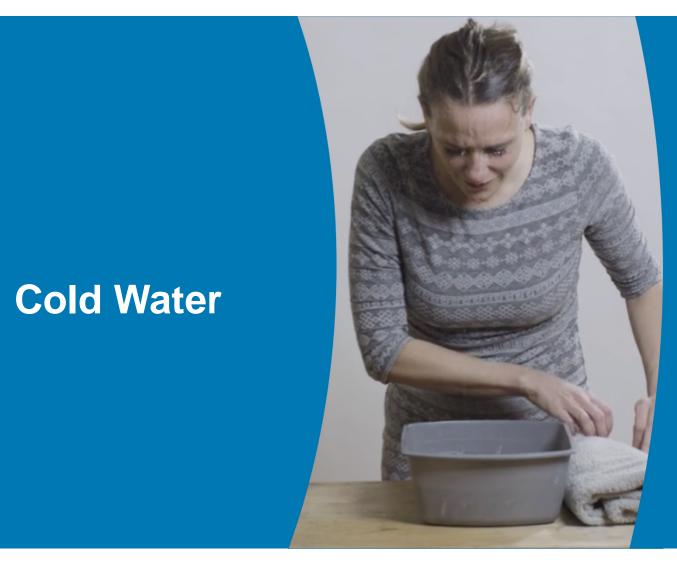
myself" – suicide attempt survivor





Cold Water









How to Be

- 1. Don't Panic
- 2. Be Present
- 3. Offer Hope





What To Do

- 1. Add crisis line to their phone (800-273-8255)
- 2. Address guns and preferred suicide method
- 3. Give them a written caring message



What is a Caring Message?

Henry, I don't know you well yet, I am glad that you told me a little more about your life. I have lots of hope for you you've been through a lot. I look forward to seeing you again. With care, -Dr. B.

Visit **nowmattersnow.org** for strategies that have helped us survive and build more manageable and meaningful lives.

@nowmattersnow 🛩 🖪 🖸





Caring Message Card

have you had suicidal thoughts? problems that felt unsolvable?

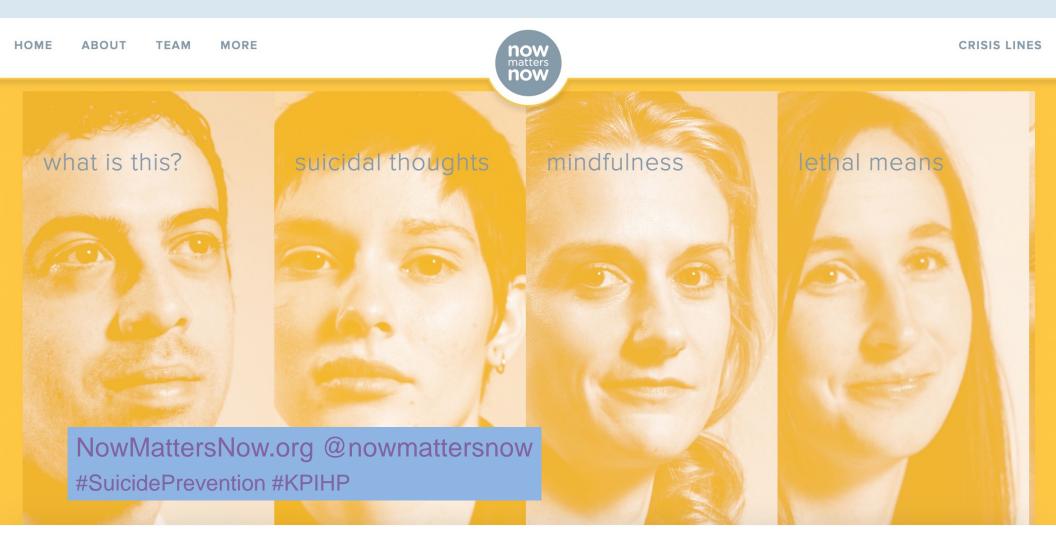
we've been there too.

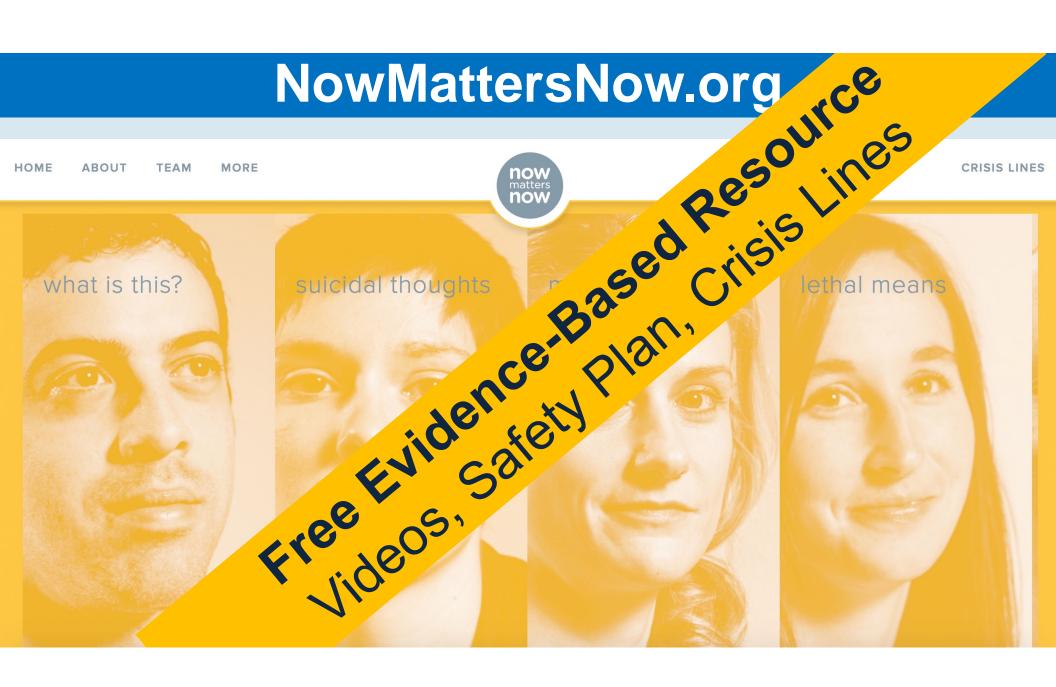




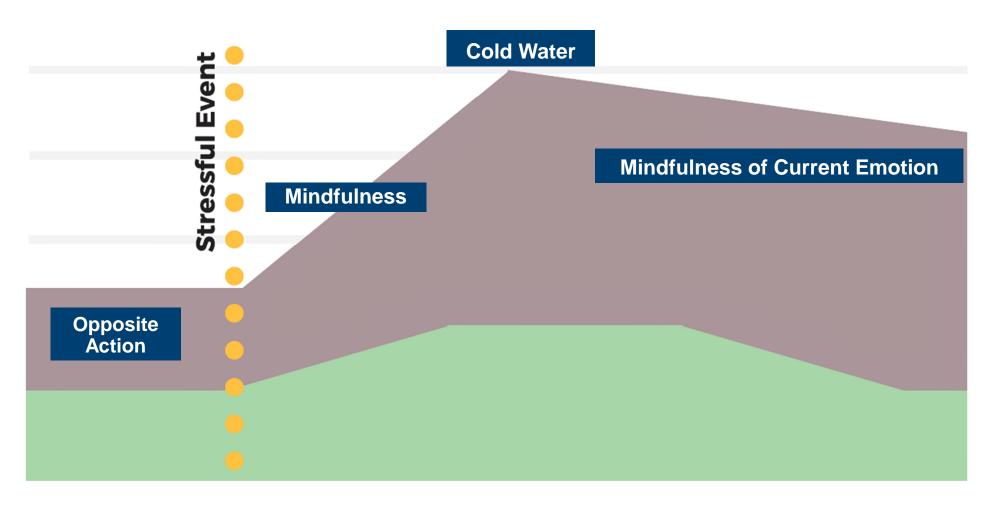


NowMattersNow.org





Linehan's Stress Model



Time

NowMattersNow.org and Social Justice

- Part of social justice is providing access to evidence-based tools
- 2. Coping tools help us survive and thrive in unjust situations

