AT A GLANCE: Kaiser Permanente’s Participation in QUEST Integration

Enrollment
MORE THAN
30,000
Kaiser Permanente members are enrolled in QUEST Integration (Medicaid) and the Children’s Health Insurance Plan (CHIP) in Hawaii.

Membership is composed of:

- 53% CHILDREN
- 46% ADULTS
- 6% SENIORS and PERSONS with DISABILITIES

Participation
Kaiser Permanente currently participates in QUEST Integration on the islands of Oahu and Maui.

Kaiser Permanente contracts directly with the state to provide care and coverage on a capitated basis (meaning a fixed payment per member, per month) and has managed long-term services and supports for our QUEST Integration members since 2015. Kaiser Permanente also operates a Medicare plan (known as a Dual Eligible Special Needs Plan) for members who are eligible for both Medicare and full benefit Medicaid.
In 2018, the National Committee for Quality Assurance (NCQA®) awarded Kaiser Permanente’s QUEST Integration plan 4.5 out of 5 stars for our performance on measures related to consumer satisfaction, prevention and treatment. This is the highest rating of any plan in the state.

Kaiser Permanente QUEST Integration performs in the National Committee for Quality Assurance (NCQA®) 95th percentile* for the following measures:

- Breast Cancer Screening
- Cervical Cancer Screening
- High Blood Pressure Control
- Diabetes: A1C Screening
- Diabetes: Kidney Monitoring
- Diabetes: High Blood Pressure Control
- Timely Postpartum Visits

These metrics are based on NCQA’s Healthcare Effectiveness Data and Information Set (HEDIS), a tool used by more than 90% of America’s health plans to measure performance on important dimensions of care and service.