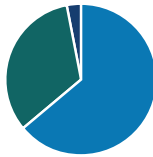




AT A GLANCE: Kaiser Permanente's participation in Oregon Health Plan and the Children's Health Insurance Program

Who We Serve


MORE THAN
60,000




Kaiser Permanente members are enrolled in Oregon Health Plan (Medicaid) and the Children's Health Insurance Program (CHIP) in Oregon.

Membership is composed of:

 **33%**
CHILDREN

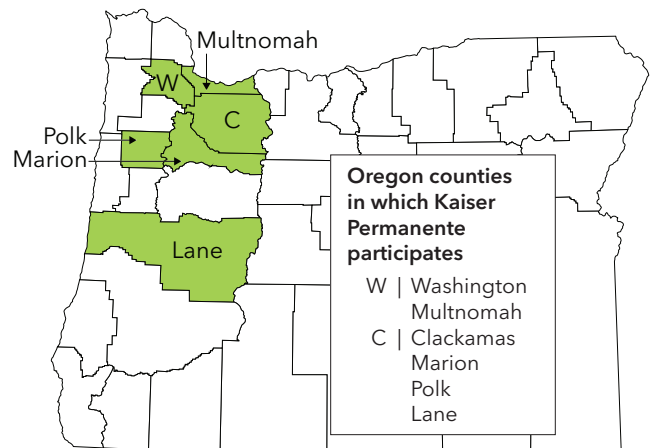
 **64%**
ADULTS

 **3%**
SENIORS
and PERSONS
with DISABILITIES

Data is current as of July 2021.

Service Area

Kaiser Permanente currently participates in Oregon Health Plan in 6 counties, mainly concentrated in the Portland metro area.



To provide care and coverage in Oregon, Kaiser Permanente is a delegated subcontractor to Health Share of Oregon in the Portland metro area and PacificSource in Marion and Polk counties, on a capitated basis (meaning a fixed payment per member, per month). Kaiser Permanente also participates as a fee-for-service primary care provider under PacificSource in Lane County and contracts as a dental provider for Health Share of Oregon members in the Portland metropolitan area.

Telehealth

Kaiser Permanente is a leader in virtual care. Due to the COVID-19 pandemic and the need to limit transmission of the coronavirus, the usage of telehealth services has increased. Within the Medicaid population in Oregon the combined usage of scheduled telephone visits and video visits has more than doubled. As of July 2021, Medicaid members in the Northwest have scheduled on average 10,400 virtual visits per month during the pandemic, compared to approximately 3,700 virtual visits per month prior to the pandemic.

Social Health

Kaiser Permanente integrates social health with physical and mental health by focusing on establishing scaled systems, tools, and interventions required to support Kaiser Permanente members.

We are addressing social factors that impact the health of our members by systematically and proactively identifying social needs, connecting members to resources in several domains (food security, housing, financial well-being, digital equity, and social isolation), and establishing support and follow-up.

- **Thrive Local:** This tool for connecting members to community-based programs and services is foundational to Kaiser Permanente's social health initiatives in the areas of housing, healthy meals, child care, transportation, and many other social factors that impact one's health. Thrive Local is an online, searchable directory of thousands of community-based organizations and other social service providers in our communities - many that accept electronic referrals from Kaiser Permanente and provide real-time status updates, so our care teams can track whether members receive the help they need. Thrive Local is a national effort that is rolling out in phases across our regions.
- **Supplemental Nutrition Assistance Program (SNAP) outreach to households with Medicaid recipients:** In November 2020, Kaiser Permanente reached out to 2,600 households with Medicaid recipients via text and email.
- **Prepared meals for people with COVID-19:** In partnership with the COVID-19 Household Prevention Program, healthy meals were provided to COVID-19-positive members and households. Since its launch in September, the food insecurity program has fed over 1,500 members and their households with over 15,000 meals.

- **Medically Tailored Meals:** In April 2020, a Medically Tailored Meals pilot launched across 3 markets, that include covering Oregon, to provide nutritious meals to members who have been discharged from the hospital with a chronic disease. To date, Kaiser Permanente has enrolled over 2,000 patients and their households, providing over 112,000 meals. This pilot includes Medicaid members.
- **Life Experienced Campaign:** In partnership with the Public Good Projects, Kaiser Permanente launched a multifaceted health communications campaign designed to decrease social isolation and loneliness among older adults.
- **Medical legal partnerships:** Kaiser Permanente has integrated medical-legal partnership programs into care delivery to build capacity of the legal services sector and increase access to legal services to prevent individuals and families from losing their homes. This program targets members and patients with low-incomes who have housing related legal needs.