

At A Glance:

Kaiser Permanente's Participation in Medicare Advantage in Hawaii

Membership*

More than 36,000 members are enrolled with Kaiser Permanente in Medicare Advantage.



3.2%
adults,
under age 65



96.8%
older adults,
age 65+

*Data is current as of April 2025.

Participation

Kaiser Permanente offers Medicare Advantage plans in two counties and the island of Maui.





Our Care

Medicare is a federal health insurance program that provides health care coverage to millions of Americans who are 65 and older, and people with certain disabilities or health conditions may be eligible before they turn 65. It is designed to protect the health and financial security of those who use it.

Medicare is comprised of four parts (A, B, C and D) covering specific services, from medical care to prescription drugs.

- **Part A** covers hospital and nursing home care, while **Part B** generally covers physician services. Together, Part A and Part B are called Traditional Medicare and are provided by the federal government. Traditional Medicare covers only about 80% of medical expenses and does not include prescription drug coverage. Beneficiaries must enroll in both Parts A and Part B to be eligible for Part C.
- **Part C**, known as Medicare Advantage, is another way to get Part A and Part B coverage. Medicare Advantage is offered by private health plans like Kaiser Permanente, and includes an annual out-of-pocket cap, reduced cost sharing, and supplemental benefits not covered under Traditional Medicare.
- **Part D** is voluntary prescription drug coverage that can be combined with Traditional Medicare or included in Medicare Advantage plan design and is available from private health plans like Kaiser Permanente.

With our [integrated care model](#), Kaiser Permanente achieves better outcomes through a combination of care coordination, comprehensive data collection and use, and aligned incentives that all promote affordable, high-quality care. Specifically, Hawaii Permanente Medical Group provides the physician care, Kaiser Foundation Health Plan provides the coverage, and Kaiser Foundation Hospitals provide the medical facilities as well as nursing and ancillary care. In Hawaii, we operate 1 hospital, 21 medical offices, and employ over 500 physicians.

Dual Eligibility in Medicaid and Medicare

Dual eligibles are those who are enrolled in both Medicaid and Medicare programs, and Kaiser Permanente serves roughly 2,600* dual eligibles across the state. In recent years, Medicare Advantage plans have worked with the state of Hawaii to increase enrollment in integrated Dual Eligible Special Needs Plans (D-SNPs), which better align coverage and care delivery of Medicare and Medicaid benefits through a member-centered approach. Kaiser Permanente currently serves roughly 1,400 individuals through D-SNP plans.

* Data current as of April 2025.

Quality**

Kaiser Permanente performs highly on measures of quality and has the highest rating of any Medicare individual health plan in the state, per the Centers for Medicare & Medicaid Services (CMS) 2025 Star Ratings. Kaiser Permanente's Medicare Advantage plan in Hawaii has been highly rated for 15 consecutive years (2011-2025). For 2025, Kaiser Permanente's Medicare Advantage plan is rated 4.5 out of 5 Stars in Hawaii. In addition, according to the National Committee for Quality Assurance (NCQA) we have the highest-rated Medicare Advantage plan in Hawaii with a 4.5 rating out of 5.0.



Kaiser Permanente achieved 5 Stars for the following measures:

- Annual Flu Vaccine
- Breast Cancer Screening
- Call Center - Foreign Language Interpreter and TTY Availability
- Care for Older Adults - Medication Review
- Care for Older Adults - Pain Assessment
- Colorectal Cancer Screening
- Complaints about the Drug Plan
- Complaints about the Health Plan
- Diabetes Care - Eye Exam
- Getting Needed Prescription Drugs
- Medication Adherence for Cholesterol (Statins)
- Medication Adherence for Diabetes Medications
- Medication Adherence for Hypertension (RAS antagonists)
- Medication Reconciliation Post-Discharge
- Members Choosing to Leave the Plan
- MPF Price Accuracy
- MTM Program Completion Rate for CMRs
- Rating of Drug Plan
- Transitions of Care (TRC) - Average

** Measures and data reflect Kaiser Permanente's Hawaii Medicare Advantage plan performance among all Medicare plans nationally for the 2025 Star Ratings and the 2025 NCQA Ratings.

State Program Spotlight

Kaiser Permanente provides several Medicare Advantage benefits that help improve access to care, affordability, and health outcomes for our members, especially those with the most complex needs. Key Hawaii benefits include:

Virtual care plays a pivotal role in providing convenient care to our members, including talking to your doctor or care team by phone or video from the comfort of home, scheduling appointments, viewing test results and health records, ordering prescriptions, and sending non-urgent health questions to your doctor's office.

Access to affordable prescription drugs is critical to supporting the health of many older adults. Our [innovative approach](#) to prescription drug coverage and purchasing for our members involves evidence-based medication selection, negotiated drug purchasing, and careful formulary design (list of covered medications). Kaiser Permanente's integrated model gives us the unique ability to leverage the pharmaceutical supply chain, drug formulary management, and pharmacy benefit design to control drug costs. Through these efforts, we achieve up-front discounts when possible, providing our members the best possible value for their dollar.

Supplemental benefits are items and services that plans can cover beyond those covered under Traditional Medicare, such as dental, vision, and hearing benefits. The specific benefits offered vary by plan.

- **Dental** benefits support overall health and daily functioning. Medicare members receive preventive dental coverage benefits, which typically includes services like routine oral exams, cleanings, X-rays, and more.
- **Fitness** benefits provide access to fitness centers, home fitness kits, and digital fitness classes.
- **Alternative medicine** includes acupuncture and chiropractic benefits for managing chronic back pain.