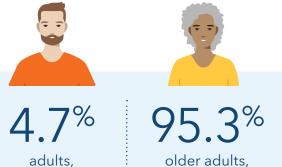
#### At A Glance:

# Kaiser Permanente's Participation in Medicare Advantage in Oregon

# Membership\*

More than 76,000 members (19,675 Retiree Group members and 56,470 Individual members) are enrolled with Kaiser Permanente in Medicare Advantage.



under age 65

\*Data is current as of April 2025.

age 65+

# **Participation**

Kaiser Permanente offers Medicare Advantage plans in 11 counties in Oregon:



#### **Our Care**

Medicare is a federal health insurance program that provides health care coverage to millions of Americans who are 65 and older, and people with certain disabilities or health conditions may be eligible before they turn 65. It is designed to protect the health and financial security of those who use it.

Medicare is comprised of four parts (A, B, C and D) covering specific services, from medical care to prescription drugs.

- Part A covers hospital and nursing home care, while Part B generally covers physician services. Together, Part A and Part B are called Traditional Medicare and are provided by the federal government. Traditional Medicare covers only about 80% of medical expenses and does not include prescription drug coverage. Beneficiaries must enroll in both Parts A and Part B to be eligible for Part C.
- Part C, known as Medicare Advantage, is another way to get Part A and Part B coverage. Medicare Advantage is offered by private health plans like Kaiser Permanente, and includes an annual outof-pocket cap, reduced cost sharing, and supplemental benefits not covered under Traditional Medicare.
- Part D iis voluntary prescription drug coverage that can be combined with Traditional Medicare or included in Medicare Advantage plan design and is available from private health plans like Kaiser Permanente.

With our <u>integrated care model</u>, Kaiser Permanente achieves better outcomes through a combination of care coordination, comprehensive data collection and use, and aligned incentives that all promote affordable, high-quality care. Specifically, Permanente Medical Groups provide the physician care, Kaiser Foundation Health Plan provides the coverage, and Kaiser Foundation Hospitals provide the medical facilities as well as nursing and ancillary care. In Oregon, we operate 2 hospitals and over 50 medical offices and employ over 1,300 physicians.

## Quality\*\*

Kaiser Permanente performs highly on measures of quality and is tied for the second-highest rated Medicare individual health plan in Oregon, per the Centers for Medicare & Medicaid Services (CMS) 2025 Star Ratings. For 2025, Kaiser Permanente's Medicare Advantage plan is rated 4 out of 5 Stars in Oregon. In addition, according to the National Committee for Quality Assurance (NCQA) we have the highest-rated Medicare Advantage plan in Oregon with a 4.5 rating out of 5.0.

# Kaiser Permanente achieved 5 Stars for the following measures:

- · Annual Flu Vaccine
- · Breast Cancer Screening
- Call Center Foreign Language Interpreter and TTY Availability
- Colorectal Cancer Screening
- Complaints about the Drug Plan
- Complaints about the Health Plan
- Controlling Blood Pressure
- · Diabetes Care Eye Exam
- Getting Needed Prescription Drugs
- Health Plan Quality Improvement
- Medication Reconciliation Post-Discharge
- Members Choosing to Leave the Plan
- MPF Price Accuracy
- Osteoporosis Management in Women Who Had a Fracture
- Rating of Drug Plan
- Reviewing Appeals Decisions
- Transitions of Care (TRC) Average
- \*\* Measures and data reflect Kaiser Permanente's Oregon Medicare Advantage plan performance among all Medicare plans nationally for the 2025 Star Ratings and the 2025 NCQA Ratings.

## **State Program Spotlight**

Kaiser Permanente provides several Medicare Advantage benefits that help improve access to care, affordability, and health outcomes for our members, especially those with the most complex needs. Key Oregon benefits include:

Virtual care plays a pivotal role in providing convenient care to our members, including talking to your doctor or care team by phone or video from the comfort of home, scheduling appointments, viewing test results and health records, ordering prescriptions, and sending nonurgent health questions to your doctor's office. This supplemental benefit is offered to all Medicare Advantage members at \$0.

Access to affordable prescription drugs is critical to supporting the health of many older adults. Our innovative approach to prescription drug coverage and purchasing for our members involves evidence-based medication selection, negotiated drug purchasing, and careful formulary design (list of covered medications). Kaiser Permanente's integrated model gives us the unique ability to leverage the pharmaceutical supply chain, drug formulary management, and pharmacy benefit design to control drug costs. Through these efforts, we achieve up-front discounts when possible, providing our members the best possible value for their dollar.

Supplemental benefits are items and services that plans can cover beyond those covered under Traditional Medicare, such as:

- Fitness benefits provide access to fitness centers, home fitness kits, and digital fitness classes.
- Alternative medicine includes self-referred acupuncture and chiropractic benefits.
- Advanced care at home allows members with certain medical conditions to receive care from the comfort of home including equipment setup, 24/7 phone support and remote monitoring, and prescription delivery. This is an optional service, provided as an alternative to receiving acute care and post-acute care in a hospital to support recovery.
- Dental, vision hardware, and hearing aid benefits are optional supplemental benefits.

